

## HearID Quick Start — Upgrading to HearID R3.3 for Windows 2000/XP

These Quick Start Notes cover the most common procedures. They complement, but do not take the place of the manuals. We recommend reading the manuals fully before testing patients.

### Preparing to Upgrade

- Backup the default database and data files (to locate the default data folder, right-click on the desktop icon and choose properties to determine the folder name).
- As a safeguard, if you use HearID databases other than the default database, back them up too, along with their accompanying data files.
- *Do not insert the HearID PC-Card into the computer until the driver software installation is complete. If the PC-card is already in place, power-off the computer, eject the PC-card, and then power-on the computer.*

### Starting the Upgrade

- Start the installation process from a freshly re-booted computer with no other programs running.
- Insert the Mimosa Acoustics HearID Upgrade CD-ROM into the CD-ROM drive.
- The setup program automatically runs. If it doesn't, manually start the installer by activating the Windows **Start** button, selecting **Run** and typing in **DriveLetter:setup.exe** (where DriveLetter is the letter for your CD-ROM drive, e.g., D:setup.exe) in the **Open** field.
- Follow the onscreen instructions to install the software.

### Upgrading Options

- If given the option to *maintain* your previous instance of HearID, please do so and follow the onscreen instructions. If multiple instances of HearID are installed, you may right-click on the desktop icon and choose properties to determine which folder to select for upgrading.
  - If given the option to repair or remove Matlab, you may cancel out of this window since it is only necessary to repair Matlab if you are having problems opening the measurement modules.
- **OR** - If you are not given the option to maintain your previous instance, install a new instance.
  - Before uninstalling the old version of HearID, ensure the data folder is backed up. Rename the Data folder, e.g., "Data3.1".
  - See the Quick Start Notes on Restoring Databases to open the old database in the new HearID.

### Installing the PC-Card

- Install the Mimosa HearID software before inserting the PC-card.
- Insert the PC-card into a free cardbus slot in the computer.
- If you are using Windows XP, the Add New Hardware Wizard appears. The drivers for your PC-card are already installed. Do not connect to Windows Update to search for them.
- Follow the onscreen instructions. Choose Continue Anyway to the message that the driver has not passed Window's XP logo testing.

### Warnings

- If you have HearID version 3.1 to 3.1.8 and use the default database, uninstalling the older version will REMOVE the database. To avoid losing your database, choose the maintenance option; if this is not possible, rename the Data folder to Data3.1 as this will also prevent removal of the database on uninstall. Backups of the database are not removed.
- Once HearID is upgraded to R3.3, you cannot use any older versions of HearID.